

28 August 2026

RE: Cost of Living support and Crisis & Resilience Fund – Information for Schools

Dear Schools,

Further to the update shared in the [May Education Bulletin](#) and the letters sent in the [July Education Bulletin](#), we are writing to ask for your support in sharing information about Worcestershire's Crisis and Resilience Fund (CRF) with families in your school community. The fund provides practical assistance to households experiencing financial hardship and can help families access support during times of crisis as well as improve their longer-term financial resilience.

Support available for families

Depending on individual circumstances, the Crisis and Resilience Fund may help with a range of essential needs, including:

- Food and essential household costs
- Energy bills and heating emergencies
- Essential household items
- Housing-related financial difficulties
- Advice and support to improve long-term financial resilience and money management

Further details can be found on Worcestershire County Council's Crisis and Resilience Fund webpage: [Crisis and Resilience Fund | Worcestershire County Council](#)

Please share the attached leaflet with families

The attached leaflet explains the support available and how residents can access assistance. We would be grateful if you could circulate this to families through your usual communication channels.

By helping to raise awareness of this support, schools can play an important role in ensuring families receive help at the earliest opportunity.

Further information and advice

Worcestershire Advice Network is hosting online sessions to help schools access local support services for families and make secure referrals using Refernet, the county's GDPR-compliant referral system.

Booking Links:

- * Log into the Children's Services Portal to book your space: [Community Awareness Information Signposting session](#)
- * If you are unable to log into the Children's Services Portal, please book your space via: [Community Awareness Information Signposting session](#)
- * For Worcestershire County Council employees, please book your space via: [Community Awareness Information Signposting session - WCC Frontline Staff](#)

(*All booking links open in web browser)

Our commitment

We recognise that many families continue to face financial pressures and challenges associated with the cost of living. We remain committed to ensuring that support is available, accessible and responsive to the needs of Worcestershire residents.

Thank you for your continued support in helping children, young people and their families across Worcestershire.

Yours sincerely,

Hannah Perrott

A handwritten signature in black ink, appearing to read 'H Perrott', with a stylized flourish at the end.

Assistant Director for Communities

Worcestershire County Council